

Medellín, 5th September.

To Our Valued Customers and Partners,

This letter serves to officially confirm that **Electrol Fibra Óptica S.A.S. (EFO)**, located in Medellín, Colombia, has been appointed as an **Authorized Service Center** for Grandway products within Colombia / Latin America, Electrol Fibra Óptica S.A.S. has been evaluated and recognized by Grandway for its technical expertise, qualified personnel, and specialized laboratory facilities. They are fully authorized to provide the following services on our behalf:

- Warranty and out-of-warranty repairs of Grandway equipment.
- Preventive and corrective maintenance.
- Calibration of instruments in accordance with international standards (ISO/IEC 17025, TIA, IEC, among others).
- Quality testing and functional validation.
- Customer technical support and post-sales service across the region.

By this authorization, customers can be assured that Electrol Fibra Óptica S.A.S. is fully endorsed by Grandway to deliver reliable, high-quality service that meets our global standards. For any inquiries or service requirements, please contact Electrol Fibra Óptica S.A.S. directly at:

- Address: Cra 50FF #8Sur – 27 OFC 504, Medellín, Colombia]
- Phone: +57 3005215342
- Email: laboratorio@efolatam.com
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We appreciate your continued trust in Grandway and our authorized service network.
Sincerely,



周鑫欢

Autorizate Brand person