



Medellín, 9th OCT, 2025.

To Our Valued Customers and Partners,

This letter serves to officially confirm that Electrol Fibra Óptica S.A.S. (EFO), located in Medellín, Colombia, has been appointed as an **Authorized Service Center** for komshine products within Colombia / Latin America for 2 years, Electrol Fibra Óptica S.A.S. has been evaluated and recognized by EFO for its technical expertise, qualified personnel, and specialized laboratory facilities. They are fully authorized to provide the following services on our behalf:

- Warranty and out-of-warranty repairs of [Komshine] equipment.
- Preventive and corrective maintenance.
- Calibration of instruments in accordance with international standards (ISO/IEC 17025, TIA, IEC, among others).
- Quality testing and functional validation.
- Customer technical support and post-sales service across the region.

By this authorization, customers can be assured that Electrol Fibra Óptica S.A.S. is fully endorsed by EFO to deliver reliable, high-quality service that meets our global standards.

For any inquiries or service requirements, please contact Electrol Fibra Óptica S.A.S. directly at:

- Address: Cra 50FF #8Sur - 27 OFC 504, Medellín, Colombia]
- Phone: +57 3005215342
- Email: laboratorio@efolatam.com

We appreciate your continued trust in EFO and our authorized service network.
Sincerely,



M3 Chen

9th, oct, 2025 till 9th, oct, 2027.

Authorize Brand person

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